



Primary Care Vaccine Roll-out

Provider Bulletin

7 July 2021

Bulletins provide you with regular updates and guidance on the COVID-19 Vaccine Program.

Key Messages

Patient Prioritisation

Practices are encouraged to continue to prioritise vulnerable populations when taking bookings, such as aged and disability care workers, those over 70, and critical/high risk workers.

Prioritisation of residential aged care workers is particularly important given National Cabinet's decision to make vaccination mandatory (minimum first dose/preferred both doses) by mid-September as a condition of employment. Due to this, residential aged care workers of any age can have access to the Pfizer COVID-19 vaccine.

COVID-19 vaccines Multicultural Outreach Stakeholder pack

A [Multicultural Outreach Stakeholder pack](#) has been developed containing resources that will assist in communicating information about COVID-19 vaccines to people from culturally, ethnically and linguistically diverse backgrounds.

This pack contains in-language communication resources explaining what a patient should expect at their appointment, reasons to get the COVID-19 vaccine, how to find out when patients can have their COVID-19 vaccination and how to book, and information on updates to the COVID-19 vaccine rollout. There are also links to translated COVID-19 vaccines information. Resources include posters, fact sheets, audio files, videos and social media content.

In addition, to assist you in conversations with patients who do not speak English or require translated information, resources in [63 languages](#) are also available.

For phone or on-site interpreting, call the Translating and Interpreting Service on 13 14 50.

Practice Incentive Payment (PIP)

The COVID-19 vaccination – Practice Incentives Program COVID-19 vaccine general practice incentive guidelines have been published at:

Department of Health

<https://www.health.gov.au/resources/publications/covid-19-vaccination-pip-general-practice-incentive-guidelines>

The payments are based on the services provided from March 2021 and will be made with the PIP quarterly payment, expected to commence from the August 2021 payment quarter.

For information relating to Medicare claiming, payments, or obtaining a provider number, go to the Services Australia website.

Services Australia

<https://www.servicesaustralia.gov.au/organisations/health-professionals/services/medicare/practice-incentives-program/what-are-individual-incentives/covid-19-vaccine-general-practice-incentive>

COVID-19 Vaccine Eligibility Checker and Clinic Finder updates

The Eligibility Checker asks a number of questions to determine a person's eligibility for a COVID-19 vaccine, and is undergoing rolling updates to align with current eligibility criteria.

These updates will align with the Commonwealth Government Roll-out Program and may differ from individual State or Territory arrangements.

Updates to the Eligibility Checker will roll through to the Clinic Finder so people looking for a COVID-19 vaccine can view clinics near them who are administering COVID-19 Vaccines.

If your clinic's details are incorrect on the Clinic Finder (contact details, opening hours etc), please contact your PHN who will pass them onto the COVID-19 Vaccine Taskforce for action.

Clarification

TGA and Advertising of COVID-19 vaccines

In the Bulletin dated 28 June 2021 advice was provided about the [TGA advertising guidelines](#) and COVID-19 vaccines. For clarity, practices/providers can still include references to specific COVID-19 vaccine brand names when creating their own content in accordance with the vaccination provider kit.

The updated guidelines from June 2021, do not override the existing rules regarding the use of government produced materials. As such, practices/providers are still able to include references to specific COVID-19 vaccine brand names, when creating their own content in accordance with vaccination provider kit.

For example, on page 8 of the [provider kit](#) practices/providers looking to create web content can state that they are an approved vaccination provider for the [AstraZeneca/Pfizer/AstraZeneca and Pfizer] COVID-19 vaccine in combination with the website banner.

Conversely, where a practice/provider is using self-developed materials, this content must not include references to specific vaccine brand names.